

Clinical Informaticist

MyHealth Access Network

Reports to Chief Executive Officer

This is a 100% Remote Position

Must Reside in Oklahoma

Reports to: Chief Executive Officer

JOB DESCRIPTION

MyHealth Access Network

MyHealth Access Network is a 501(c)(3) non-profit healthcare information exchange. MyHealth allows interoperability between the different electronic health records throughout our state. By allowing each healthcare facility to submit patient records to one central location MyHealth Access Network is able to present all of an individual's health records viewable in one location. Enabling for improved patient care, and a more efficient use of resources. MyHealth also uses this data to provide social need screening, track quality measures, provide alerting to the providers, and work with community organizations to improve social determinants of health.

MyHealth and its stakeholders also recognize the need to coordinate care with many different agencies, catering not only to a person's physical health but to all the social determinants of a more healthful life. Our organization believes in the 5 rights of health information: Right patient, right provider, right information at the right time in the right setting. We believe in the individual right to privacy and security and we value a healthy community.

Summary of Duties

The Clinical informaticist will play a pivotal role in aligning MyHealth Access Networks products with clinical expectations, workflows and assist with clinical data interpretation. In addition, this position will contribute input on new technology opportunities and serve as the clinical subject matter expert to the MyHealth teams and customers by providing clinical expertise to inform new and existing product development, data normalization, and recommended improvements related to HIE initiatives.

Primary Duties:

- Advise teams across the organization using a best practice approach to inform new and existing product development involving clinical data and workflows
- Provides daily supervision and management of assigned staff, maintain allocated staffing levels including leading recruitment efforts and creating on-boarding plans for new or transferred employees
- Prioritizes team goals and tactics ensuring that the activities of the group are in line with organizational goals and objectives, customer project commitments and expectations

- Facilitate change utilizing clinical workflow knowledge as it relates to HIE data quality and delivery
- Provide clinical oversight of new and existing initiatives, to include but not limited to, social determinants of health data exchange
- Manage terminology services data normalization on both a strategic and tactical level as a trusted member of the project team(s) as assigned
- Assist with population health data organization, analysis, and product development
- Utilize clinical knowledge and technical understanding to engage with enterprise marketing and participant network teams and as necessitated
- Assist with the development, documentation, and execution of policies, procedures, and governance that drive the clinical data lifecycle needs of the organization
- Collaborate with the data team on visualization and analytics validation for internal and external products development
- Participate in internal and external committee meetings relevant to the Subject Matter Experts (SMEs) knowledge base and that champion the organization's strategic goals
- Develop collaborative relationships and networks among organizational peers and external customers to support alignment of complementary initiatives
- Performs other related duties as assigned

Skills, Knowledge, and Abilities:

- Expert understanding of hospital, ambulatory, and post-acute care operations with payor operations experience preferred
- Experience with clinical information systems and understanding of clinical workflow practices
- Skilled in the use of aggregated clinical data for practice transformation
- Experience and/or strong understanding of working in a clinical setting to serve as a subject matter expert
- Demonstrated experience with a variety of clinical vocabulary sets to include LOINC, SNOMED CT, ICD10, CPT, and RxNorm
- Experience with process improvement and/or information systems within a clinical setting
- General, hands-on, and theoretical experience with HL7 and CCD message types and segments
- Experience using an electronic health record system such as Epic, Cerner, Meditech, NextGen, eClinicalWorks, and Allscripts
- Advanced understanding of interdepartmental processes and interdisciplinary interactions and workflows in the healthcare setting
- Basic knowledge of population health data reporting
- Experience with software functionality and design across multiple care settings and vendors
- Knowledge of state and federal quality payment and improvement programs (I.e., eCQM, HTP, QPP etc.) in the ambulatory and inpatient care settings
- A thorough knowledge of system development phases and processes is key, including a working knowledge of the System Development Life Cycle (SDLC) and Agile approaches
- Ability to “see the big picture” and understand how the work performed in this role impacts all organizational stakeholders in the interoperability space
- Ability to take the lead to communicate complex clinical data concepts in a way that is understood across a wide range of stakeholders
- Proficient with technology needed for remote and office work, including email, videocalls, and Microsoft Office products, and Tableau
- Strong clinical judgement, self-starter, creativity, analytical organization, priority setting, and leadership.

Education/Experience:

- Nurse Practitioner, Physician Assistant, Medical Doctor, or Doctor of Osteopathic Medicine
- Masters Degree in Public Health, Science (Informatics), or Health Administration
- Certification in Informatics professional associations such as CPHQ, HIMSS, CPHIMS, AMIA preferred
- Experience working with providers and payers a plus
- Expertise with clinical and claims data quality measurement
- Clinical Process Improvement
- Certification Programs
- Worked with healthcare data

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

Work Environment

This job operates in a professional office environment. This role routinely uses standard office equipment such as computers, phones, photocopiers, filing cabinets, fax machines, paper binders and paper cutters. While performing the duties of this job, the employee is regularly required to talk or hear. The employee frequently is required to sit; stand; walk; use hands to finger, handle or feel; and reach with hands and arms. The employee is required to lift a maximum of 30 pounds.

Position Type/Expected Hours of Work

Some flexibility in hours is allowed, but the employee must be available during the “core” work hours of 8:30 a.m. to 5 p.m. and must work 40 hours each week to maintain full-time status. Travel Occasional - travel may be required in support of customers, local and statewide.

Other Duties

This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice. The following are always expected:

- Comply with employee handbook
- Be prompt and on time
- Communicate clearly
- Treat others with respect
- Maintain confidentiality where appropriate
- Be honest and open with questions, concerns and feedback for others