

Connecting Care for Vulnerable Patients

Good Samaritan Health Services Case Study



Good Samaritan Health Services has served as a vital healthcare resource for uninsured and underinsured Oklahomans for more than 25 years. As a free and charitable safety net clinic, the organization provides access to care for patients who often face significant health and financial challenges.

Our latest case study highlights Good Samaritan's mission, the unique challenges of coordinating care for vulnerable populations, and the organization's ongoing commitment to ensuring patients receive the services and support they need. The story also explores how timely access to health information helps staff make informed decisions and deliver more coordinated care.

[Read the full case study on the MyHealth website](#) to learn more about Good Samaritan's impact on the communities it serves.



"MyHealth removes barriers for our patients by giving us access to their care history, allowing us to focus on treatment instead of searching for records," shared Cheryl Swanson, Director of Nursing at Good Samaritan Health Services.

Notice of Upcoming Multi-State HDU Analytics Initiative

MyHealth has been approved to participate in a multi-state Health Data Utility (HDU) analytics initiative focused on strengthening collaboration among health information exchanges and exploring how de-identified, aggregated data may support future public health initiatives.

The project brings together participating HIEs and public health partners to develop shared governance approaches, standardized analytic methods, and reusable documentation that can support future multi-state collaborations.

As part of this effort, participating organizations may have data included in a one-time proof-of-concept analysis. The initial use case will evaluate whether statewide health information exchange and immunization data can be used to conduct consistent analyses across multiple states. The analysis will use de-identified, aggregated data and will not include the sharing of patient-level information.

Consistent with MyHealth's governance process, the initiative has undergone organizational review and approval and includes safeguards to ensure transparency, oversight, and appropriate use of data.

Notice to Authorized Administrators: Your organization's data may be included in this initiative unless MyHealth receives a written request for exclusion within 30 days of this notice. For additional information about the project or to opt out, please contact Privacy@myhealthaccess.net.



Connecting with Providers and Communities Across OK

This spring, MyHealth team members participated in conferences, panel discussions, and community events across Oklahoma focused on healthcare collaboration, interoperability, and whole-person care.

At the Oklahoma Academy of Family Physicians (OAFP) Elevate Primary Care Conference, MyHealth CEO Patricia Dysinger presented on health information exchange and connected care, while Director of Clinical Informatics Katy Decker participated in a panel discussion on Social Drivers of Health (SDOH).

MyHealth also participated in the Care Providers Oklahoma Convention, where Patricia Dysinger, Katy Decker, and Stephen Miller discussed healthcare connectivity, data sharing, and initiatives supporting providers and patients across the state.



In addition, members of the MyHealth team attended the Sunbeam Family Services Partner Appreciation Breakfast and toured the organization's Early Childhood Development Center, learning more about its work supporting Oklahoma children and families.

These opportunities help strengthen relationships, encourage collaboration, and advance our shared goal of improving health outcomes for all Oklahomans.

HL7 Viewer Coming Soon to the Provider Portal

MyHealth Access Network is preparing an upcoming enhancement to the Provider Portal that will improve how authorized users view and interact with HL7 clinical messages.

The new HL7 Viewer will provide a more user-friendly experience, allowing users to view message information through multiple formats, including summary, structured outline, and raw message views. The enhancement will also support printing and downloading message content when appropriate for workflows.

Designed with privacy and security in mind, the viewer will incorporate existing role-based access controls and auditing processes, while helping users more easily access and interpret clinical information available through the Provider Portal.

By the Numbers

2,500+ Participating Locations

1,000,000+ Social Needs Screening Responses

+50 Net Promoter Score

57,000+ Average Patient Charts Accessed Monthly

Integrating SDOH Committee into the Clinical Quality Committee

As MyHealth's Social Drivers of Health (SDOH) program continues to grow, SDOH discussions and oversight will transition to the Clinical Quality Committee. This change strengthens the connection between clinical quality initiatives and efforts to address social needs, supporting a more integrated approach to whole-person care.

Community perspectives remain essential to this work, and current SDOH Committee members are encouraged to participate in the Clinical Quality Committee, where SDOH related discussions will continue as standing agenda topics.

For questions or participation information on the Clinical Quality Committee, please contact meetings@myhealthaccess.net.

