

Partnering for Impact

Oklahoma Office of the Chief Medical Examiner Case Study



The Oklahoma Office of the Chief Medical Examiner (OCME) plays a vital role in determining the cause and manner of death across the state—often with little to no immediate information about a decedent. That’s where MyHealth’s Health Information Exchange (HIE) has become mission critical.

Through real-time access to comprehensive medical records, OCME teams can now:

- Make faster, better-informed jurisdiction decisions
- Reduce unnecessary testing and resource use
- Speed up permit turnaround for cremations and death certificates
- Identify decedents and next of kin more efficiently
- Support grieving families with quicker answers and resolution

[Read the full case study here](#)

to see how HIE integration is improving forensic operations and family outcomes across Oklahoma.



“The HIE helps us find information to assist with jurisdictional issues on the front end,” said Dr. Ross Miller, OCME Forensic Pathologist. “The sooner we can get decedent medical records, the sooner we can finalize uncomplicated cases.”

By the Numbers

900+ Participating Locations

930,000+ Social Needs Screening Responses

+47 Net Promoter Score

144,000+ Average Patient Charts Accessed Monthly

Provider Portal Training

Need a Refresher on the Provider Portal? Join Us for Training

Whether you're new to the MyHealth Provider Portal or want to sharpen your skills, training is available to help you get the most out of the system.

Live sessions are held every Tuesday at 12:00 PM CT and include a guided walkthrough of the portal, usage tips, and time for Q&A. These sessions are ideal for new users or those seeking a refresher.

Prefer a session tailored to your needs and schedule? Book time directly with our Training and Support Specialist.

[Register for Scheduled Session](#)

[Schedule Custom Training](#)

A Note to Trusted Host Administrators

Users access records on behalf of your organization. Your organization is responsible for how those accounts are used under HIPAA. If providers are treating patients on behalf of multiple organizations, they need a separate account for each organization. Accounts issued by you should only be used to access information for your organization's patients.

Need utilization reports that include patient chart details? Contact your Account Relationship Manager.



Upcoming Events & Education Opportunities

Stay informed and engaged with MyHealth's latest educational offerings and live events designed to support your success in using the HIE.

HIE Office Hours - Virtual Sessions

Join us for a virtual webinar series designed to keep providers and stakeholders informed and engaged. Sessions include updates on the OKSHINE initiative, best practices for using the HIE, and guest speakers from across the healthcare community.

Whether you're new to MyHealth or a seasoned user, these sessions offer practical insights and opportunities for Q&A. View upcoming topics, past presentations.

Register on the [MyHealth Access Network Website](#).



HIE Connect - Tulsa, Oklahoma

Join us in Tulsa for an in-person evening of updates, networking, and conversation with HIE experts.

This free event includes dinner and beverages and will be held on Wednesday, September 3 from 5:00–8:00 PM at the Marriott Tulsa Hotel Southern Hills (1902 E 71st St, Tulsa, OK 74136).

Register on the [MyHealth Access Network Website](#).

Help Us Improve MyHealth

[Join our Feedback Forum!](#)

Meet with us every third Tuesday from 1–2 PM to discuss what's working well and what could be improved. The next session is August 19 at 1:00 PM.

If you prefer to provide feedback on your own time, take a few minutes to fill out our short survey.

Your insights directly inform future improvements to the portal and user experience.

[Register to Join the Forum](#)

[Take the Survey](#)

OKSHINE Updates

500+ Connection Fee Assistance grants awarded

200+ new participating organizations

\$20M+ in incentive payments

[Learn More Here](#)

Provider Portal Policy Updates

MyHealth's Board of Directors has approved updates to the Network Policies, effective September 1, 2025, to align terms across legal documents, and to clearly state that patient-submitted data has the same protections as healthcare-partner-submitted data.

Full current and upcoming policies are available on the [MyHealth Access Network Website's policy page](#).

For questions or concerns, contact your Client Services representative or email Privacy@myhealthaccess.net before the effective date.

