MyHealth and OHCA Partnership Honored at Civitas 2025

Partnership Promoters Award Highlights Collaboration to Improve Health Outcomes Statewide

At the 2025 Civitas Networks for Health Annual Conference, MyHealth Access Network and the Oklahoma Health Care Authority (OHCA) were honored with the Community Excellence Partnership Promoters Award, recognizing their transformative collaboration to advance health outcomes across Oklahoma.

Together, MyHealth and OHCA have built a model of partnership that demonstrates the true power of collaboration. As Oklahoma's State-Designated Health Information Exchange, MyHealth connects more than 500 organizations, processes over 130,000 secure transactions daily, and supports more than 50,000 unique patient record lookups each month. With OHCA's leadership, including the support of the State Coordinator for HIE, the partnership has expanded even further through initiatives like the Provider Incentive Directed Payment Program and the Connection Fee Assistance Grants, resulting in more than \$20 million in incentive payments and over 500 connection fee grants awarded statewide.

Stephen Miller, State Coordinator for HIE, emphasized the impact of this work: "As we continue expanding the HIE by reaching more providers and patients, our commitment remains that every Oklahoman should have a secure, portable health record that can be



easily accessed and used to support seamless care coordination across the state. Together, we are building a stronger foundation for healthier communities."

These efforts are not just numbers. They represent faster referrals for patients leaving the hospital, improved coordination for children needing follow-up care, and a stronger foundation for value-based care across the state. The Civitas award shines a national spotlight on the dedication of MyHealth and OHCA to building healthier communities through innovation, accessibility, and collaboration.

Multi-Factor Authentication Coming Soon to the MyHealth Provider Portal

MyHealth will soon begin introducing Multi-Factor Authentication (MFA) to the Provider Portal. MFA is a simple, widely used security step that adds an extra layer of protection when logging in, helping safeguard provider and patient information. When enabled, users will simply enter a brief verification code sent by text or email during login.

This update will roll out gradually over the next few months. Your Account Relationship Manager will share your organization's specific go-live date and can answer any questions along the way. We look forward to sharing more details soon as this enhancement becomes available.

HIE Benefit Webinars for Pediatrician and Family Medicine Care Teams

Pediatric and family medicine care teams are invited to join free, 45-minute HIE Benefits Webinar Sessions every Tuesday at Noon CT through the end of December. These sessions explore how real-time access to patient information can strengthen continuity of care, reduce administrative burden, and support families who may be navigating multiple providers. The goal is to make coordinated care easier for clinics and more seamless for the families they serve.

If the Tuesday Noon time does not fit your schedule, one-on-one sessions are also available and can be customized for your team.

Register Now

Book a One-on-One



Improving Organ Donation Outcomes Through Health Information Exchange

A MyHealth Case Study with LifeShare Network

In organ and tissue donation, every minute matters. LifeShare Network, Oklahoma's Organ Procurement Organization, works every day to honor the gift of donation and bring hope to families waiting for life-saving transplants. One of the ongoing challenges is accessing clinical information quickly enough to evaluate donors, coordinate across multiple hospitals, and connect with families in critical moments.

By partnering with MyHealth Access Network and integrating the Provider Portal into daily workflows, LifeShare gains real time access to the clinical data needed to accelerate donor evaluation and improve coordination statewide. This supports faster match cycles, fewer delays, and more lives saved through rapid, informed decision-making.



77

"Our mission is to maximize the gift of life," said Kim Gillespie, Director of Hospital Development and Family Services at LifeShare Network. "Having access to this information helps us honor that gift and support families during an incredibly meaningful moment."

Read the full case study and see how shared health information is making an impact across Oklahoma.

View Case Study

Learn More About LifeShare

Participate in a Case Study

Upcoming Health Information Exchange (HIE) Office Hours

Our HIE Office Hours webinar series continues this fall with sessions designed to help providers and partners strengthen their use of health information exchange tools and stay up to date on important reporting requirements. Mark your calendars and register below to join us for our final two free webinars of 2025.

Quality Reporting with OFMQ

Wednesday, November 26, 2025 | 12:15 - 1:00 PM CT

The OFMQ team will provide a practical overview of the current reporting landscape, breaking down key measures, timelines, and common pitfalls across programs such as MIPS and other state and federal initiatives. This session is perfect for anyone who needs to stay on top of reporting requirements and quality data submissions.

Register on the MyHealth Access Network Website.

Statewide HIE & OKSHINE Programs

Wednesday, December 10, 2025 | 12:15 - 1:00 PM CT

Presenters Stephen Miller and Patricia Dysinger will share insights on how Oklahoma's Statewide Health Information Exchange (HIE) is strengthening care across the state and what OKSHINE Programs and Incentives are available. This session is a valuable opportunity to learn how connecting to the HIE can support your organization and your patients.

Register on the MyHealth Access Network Website.

