

# Improving Continuity of Care in Rural Oklahoma

## A MyHealth Case Study with COFMC

We are proud to highlight our newest case study featuring Central Oklahoma Family Medical Center (COFMC), a rural health organization serving more than 28,000 patients across Ada, Konawa, Seminole, and Stratford.

Like many rural providers, COFMC faced ongoing challenges accessing complete patient records from outside facilities. Patients often traveled for specialty care, imaging, or labs and returned without full documentation, leaving providers to spend valuable time tracking down results through phone calls, faxes, and multiple external portals. These gaps made it difficult to close quality measures and, at times, led to unnecessary duplicate testing.

Through MyHealth's single sign-on enabled EHR integration, COFMC gained secure, real-time access to external patient records directly within their workflow.

The result was improved continuity of care, fewer administrative burdens, reduced redundant testing, and more time focused on meaningful clinical conversations.

Operationally, the clinic experienced a marked reduction in manual record requests and improved documentation to support quality performance and funding opportunities. This case study demonstrates how interoperability is not just a technical solution, but a practical tool that strengthens rural healthcare delivery, improves outcomes, and supports providers in delivering patient-centered care.



*“With MyHealth, patients no longer carry the weight of remembering their full care history, and care teams no longer have to chase down critical medical information.”*

**-Callie Force, Clinical Informatics Coordinator**

Read the full case study and see how shared health information is making an impact across Oklahoma.

[View All Case Studies](#)

[Learn More About COFMC](#)

[Participate in a Case Study](#)

## Upcoming Virtual Events with the MyHealth Team

### Provider Portal Feedback Forum

**Tuesday, March 17, 2026 | 1:00 – 2:00 PM CT**

Meet with us every third Tuesday from 1–2 PM to discuss what’s working well and what could be improved. The next session is March 17 at 1:00 PM.

If you prefer to provide feedback on your own time, take a few minutes to fill out our short survey.

[Register Here](#)

[Take the Survey](#)

### Provider Portal Training

**Tuesdays | 12:00 – 12:30 PM CT**

Live sessions are held every Tuesday at 12:00 PM CT and include a guided walkthrough of the portal, usage tips, and time for Q&A. These sessions are ideal for new users or those seeking a refresher.

[Register Here](#)

[Schedule Custom Training](#)



# Leadership Announcement: Patricia Dysinger Appointed CEO

We are pleased to share that the MyHealth Access Network Board of Directors has officially appointed Patricia Dysinger as Chief Executive Officer.

Patricia has served as Interim CEO since September 2025 and as Chief Operating Officer since November 2023. With more than two decades of healthcare leadership experience, she has played a central role in guiding MyHealth through a period of growth and operational expansion as Oklahoma's State-Designated Health Information Exchange.

Under her leadership, MyHealth has strengthened statewide partnerships, advanced data-driven initiatives, and continued delivering secure, reliable HIE services to hundreds of participating organizations across Oklahoma.

As CEO, Patricia will continue leading MyHealth's mission to improve healthcare quality, coordination, and



outcomes through innovative and secure health data exchange. Her appointment reflects the Board's confidence in her vision, leadership, and commitment to serving healthcare providers and communities across the state.

Please join us in congratulating Patricia on this well-earned appointment.

## Provider Portal Update: Multi-Factor Authentication Now Live

Multi-Factor Authentication (MFA) is now live in the MyHealth Provider Portal.

This added layer of security helps further protect provider access and safeguard patient information. When logging in, users will enter a brief verification code sent by text message or email. The process is simple, quick, and designed to fit seamlessly into your existing workflow.

MFA has been rolled out in phases, and all participating organizations have now transitioned. If you have any questions about MFA or need assistance, please reach out to our team at [helpdesk@myhealthaccess.net](mailto:helpdesk@myhealthaccess.net).

## HIE Benefit Webinars for Care Teams

Pediatric and family medicine care teams are invited to join free, 45-minute HIE Benefits Webinar Sessions every Tuesday at Noon CT. These sessions explore how real-time access to patient information can strengthen continuity of care, reduce administrative burden, and support families who may be navigating multiple providers. The goal is to make coordinated care easier for clinics and more seamless for the families they serve.

If the Tuesday Noon time does not fit your schedule, one-on-one sessions are also available and can be customized for your team.

[Register Now](#)

[Book a One-on-One](#)

